



**DEPARTMENT OF EXCISE, ENTERTAINMENT AND LUXURY
TAX, GOVERNMENT OF NCT, DELHI**

Frequently Asked Questions (FAQs)

ESCIMS



About this Document

Purpose

The purpose of this document is to list down **Frequently Asked Questions (FAQs)** related to the Excise Supply Chain Information Management System (ESCIMS) for stakeholder readiness.

Intended Audience

Stakeholders' viz. Distillery, Brewery, Winery, Bonded Warehouse, Foreign Liquor Bonded Warehouse, Hotels, Clubs, Restaurants and Private Vends registered with Delhi Excise and will be accessing ESCIMS and may need this document to increase their understanding of ESCIMS.

Disclaimer

The Frequently Asked Questions are based on the current understanding on ESCIMS. The list of FAQs shall be revisited and updated after major events like User Training, Field Trial, Pilot run and new release of ESCIMS.

Table of Content

1. FREQUENTLY ASKED QUESTIONS.....	7
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Acronyms and Abbreviation

S. No.	Abbreviation	Description
1.	ESCIMS	Excise Supply Chain Information Management System
2.	GTIN	Global Trade Identification Number
3.	HCR	Hotel, Club and Restaurant
4.	HHT	Hand Held Terminal
5.	IFL	Imported Foreign Liquor
6.	IP	Import Permits
7.	SKU	Stock Keeping Unit
8.	SSCC	Serial Shipping Container Code
9.	TP	Transport Permits
10.	XML	Extensible Markup Language

1. Frequently Asked Questions

Q 1. What is GS1 India?

A - GS1 India is Standards based *not-for-profit* organization set up by the Ministry of Commerce, Govt. of India. It provides Global Company Prefix (GCP) based on number of Stock Keeping Units (SKU) requested during registration.

Q 2. Q – What is Global Company Prefix (GCP)?

A - Global Company Prefix comprises of Country Code and Company Code. Country Code 890 means that company is registered in India.

Q 3. What is barcode?

A - Barcode is a data encoding and capture mechanism. It is a way to rapidly, accurately and efficiently gather information and transmit it to a computer through scanners.

Q 4. What does number 890 indicate in barcode?

A - The number 890 indicates India as country of origin.



Q 5. Which barcode of case will be scanned while receiving, dispatching, issuing or selling of liquor?

A - Second barcode of case (**SSCC – Serial Shipping Container Code**) will be scanned while receiving, dispatching, issuing or selling of liquor. The 2nd bar code contains unique case identification number which can identify the case in the supply chain.



Q 6. Which barcode will be scanned in case of hard liquor from foreign liquor supplier?

A - 2D barcode of each bottle will be scanned since there will no barcode on case. A sample is 2D barcode shown below.



Q 7. Will the 2D barcode be readable when beer bottles are placed into chiller for long duration?

A - Tamper Evident labels will be used for pasting barcode on bottles and cases. Labels will be smudge-proof, self destructive and water resistant. The temperature range to which barcode label can be exposed after the adhesion bonds to the substrate is from minus (– 20° C) to plus (+ 70° C).

In case scanner is not reading barcode, then the user can manually read barcode number printed.

Q 8. What are different modules in ESCIMS?

A - Following are the modules in ESCIMS:

- License
- Permit
- Indian Liquor/Foreign Liquor
- Country Liquor
- Hotels, Clubs and Restaurants
- Supply Chain Management (SCM)
- Account/Bank Front Office
- Grievances Redressal
- Point of Sale (POS)
- Excise Intelligence Bureau
- M&TP
- Control Lab
- Luxury Tax
- Entertainment Tax
- Vigilance and Monitoring
- Monitoring and Regulation

Q 9. What are the Import Permits and Transport Permits?

A - They are the permits issued for transportation of liquor by Excise Department of State government.

Import Permits: The Import Permits are issued by the state to the L-1 licencees importing liquor after payment of import fee. The concerned Excise authority of the state where the distiller is located issues Export Permit on the basis of the Import Permits to take the liquor out of the state without payment of Excise Duty. The Excise Inspector posted at the Bonded Warehouse after scrutinising all the documents allows the stock for in-bonding.

Transport Permits: On receipt of the Transport Permits, the Excise Inspector at Bonded Warehouse allows the stock to be transported to various retail outlets, clubs, hotels and restaurants.

Q 10. Can I get a help document to assist me while using ESCIMS?

A - Various documents have been shared with stakeholders during workshop and hands-on training session. These documents are available at following URL:

http://delhi.gov.in/wps/wcm/connect/doi_excise/Excise/Home/ESCIMS

Q 11. Is there any Standard Operating Procedure defined for stakeholders?

A - Standard Operating Procedure (SOP) document has been prepared for various stakeholders and published at following URL:

http://delhi.gov.in/wps/wcm/connect/doi_excise/Excise/Home/ESCIMS

Q 12. How will excise duty be refunded for damaged cases or short supply?

A - As per the Delhi Excise Act 2010, excise duty once paid cannot be refunded for damaged cases.

Q 13. How will the existing stock without barcode be handled?

A - A Comprehensive Transition plan is under preparation and will be shared to handle existing stock without barcode.

Q 14. Will Vends need to maintain registers?

A - Various reports can be viewed in ESCIMS as required and the many of them can be printed.

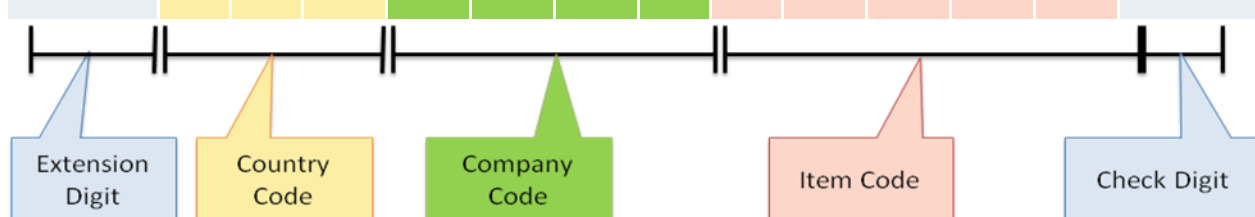
Q 15. Will there be any Field Trial and Pilot run?

A - Yes. The plan for Field Trial and Pilot run is under preparation and will be shared.

Q 16. How is 14 digit barcode for Global Trade Identification Number (GTIN) derived?

A - Following table shows how the 14 digit barcode for GTIN is derived:

Extension Digit	Company Prefix (Country Code + Company Code)							Item Reference Number					Check Digit
N1	N2	N3	N4	N5	N6	N7	N8	N9	N10	N11	N12	N13	N14
1	8	9	0	2	9	6	7	2	0	0	6	7	2



The diagram below the table shows a horizontal line representing the 14-digit GTIN. Vertical bars separate the digits into groups. Callout boxes point to specific parts: 'Extension Digit' points to the first digit (1), 'Country Code' points to the first two digits of the company prefix (8, 9), 'Company Code' points to the next five digits of the company prefix (0, 2, 9, 6, 7), 'Item Code' points to the next five digits of the item reference number (2, 0, 0, 6, 7), and 'Check Digit' points to the final digit (2).

Q 17. What will be the expiry date of beer when supplying against to Point of Sale?

A - Beer can be issued to Point of Sale (HCR or vends) only if at least 15 days are remaining from date of expiry.

Q 18. Will all bottles of the case be scanned while issuing of liquor from store?

A - No, if the complete case is required to be issued then second barcode of case is to be scanned. If you would like to issue few bottles of cases then you need to scan each bottle separately.

Q 19. When will scanned barcode data be uploaded in ESCIMS?

A - At the end of the day, all scanned barcode of received liquor or issued stock from store will be uploaded.

Q 20. Do we need to maintain registers?

A - No, reports can be viewed in ESCIMS as required and the same can be printed.

Q 21. Will there be any data maintained in local desktop?

A – No, local desktop will not maintain any data. A file will be generated for uploading of data into ESCIMS from local desktop. Data will be maintained at a remote Data Center.

Q 22. Do we need to scan all bottles of case if entire case is sold?

A – No.

Q 23. Can Excise application be integrated with existing vend application?

A - No.

Q 24. Who will provide network link?

A - Implementing agency is providing network (MPLS) link for corporation vends which will be terminating at Data Center. Since Data Center company will not allow multiple vendors to terminate the link, it is necessary to take link from service providers who have tie-up for last mile with access providers approved by Data Center Company (NISC). Currently three companies are approved by NISC - Railtel, PGCITel and MTNL.

Q 25. Will there be any document providing application features?

A - Yes. A small easy to use document – “Easy Steps to Use ESCIMS” is available for stakeholders. The softcopy of the document can be downloaded from excise portal.

Q 26. How do Corporation vends intimate Head office on ad-hoc requirements?

A - You need to continue current practice of intimation.

Q 27. Do we need to scan all the Cases while receiving material?

A – Yes.

Q 28. Which barcode to scan while receiving supplies?

A - You need to scan second barcode while receiving supplies.



Q 29. How to sell bottle in case barcode is not scan-able or damaged?

A - You need to manually enter 24 digit number printed near 2D barcode

Q 30. Can we sell entire Case without opening it?

A – Yes. You need to scan case barcode.

Q 31. Can the system receive a bottle purchased from another shop?

A - No.

Q 32. How do we educate public on insisting for scanning of bottle?

A - A poster to educate public shall be available with Excise Department which must be displayed at prominent location at the store.

Q 33. How do I return a Bottle in ESCIMS?

A - The bottle can be returned in two ways:

1. If consumer has not paid then scan bottle again to cancel its entry
2. If consumer has paid and come back after some time on the same day then refer steps shown in “Easy Steps to Use ESCIMS” document.

Q 34. Do I need to print receipt after every sale?

A – No. The receipt can be generated on demand.

Q 35. Can I print a duplicate sale receipt after some time?

A - No, duplicate sale receipt cannot be generated.

Q 36. *What if there is no power at Vend?*

A - The system at Vend will have additional power supply to continue business. Following is the list that will ensure power supply to computer at Vend:

- Electric power supply from Government Agency like NDPL, BSES.
- UPS can support systems installed at Corporation Vends upto 4 hours.

Q 37. *Will it increase time to sale any product at counter?*

A - It should not. The time taken to scan is very minimal.

Overall it will help vends in many ways:

- No need to maintain to Registers manually
- No need to count stock manually
- No need to print receipt when required
- Almost no need to spend time in stock take/ inventory lookup/ reconciliation of stock.

Q 38. *Will the ESCIMS record date and time of sale?*

A - Yes.

ESCIMS